

# Questioning Question Answering Answers

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# QA Systems are really good!



Is there a moustache in the picture?

> Yes

What is the moustache made of?

> Banana



# QA Systems are really good!

The biggest city on **the river Rhine** is Cologne, Germany with a population of more than 1,050,000 people.

It **is the second-longest river** in Central and Western Europe (after the Danube), **at about 1,230** km (760 mi)

How long is the Rhine?

➤ 1230km



Is it doing the right thing?

# We know that they are not



**Article:** Super Bowl 50

**Paragraph:** *“Peyton Manning became the first quarterback ever to lead two different teams to multiple Super Bowls. He is also the oldest quarterback ever to play in a Super Bowl at age 39. The past record was held by John Elway, who led the Broncos to victory in Super Bowl XXXIII at age 38 and is currently Denver’s Executive Vice President of Football Operations and General Manager. Quarterback Jeff Dean had jersey number 37 in Champ Bowl XXXIV.”*

**Question:** *“What is the name of the quarterback who was 38 in Super Bowl XXXIII?”*

**Original Prediction:** John Elway

**Prediction under adversary:** Jeff Dean

Jia and Liang, EMNLP 2017  
Mudrakarta et al ACL 2018

# Overstability!



What is the moustache made of?

> Banana

What are the eyes made of?

> Bananas

What is?

> Banana

What?

> Banana



# Oversensitivity to phrasing!



What type of road sign is shown?

> STOP.

*Which*  
~~What~~ type of road sign is shown?

> Do not Enter.



# Oversensitivity to unimportant typos!

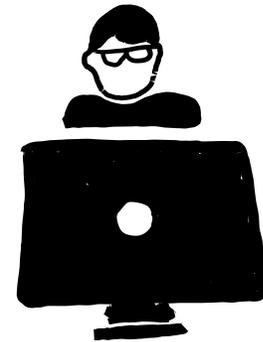
The biggest city on the river Rhine is Cologne, Germany with a population of more than 1,050,000 people. It is the second-longest river in Central and Western Europe (after the Danube), at about 1,230 km (760 mi)

How long is the Rhine?

> 1230km

How long is the Rhine??

> More than 1,050,000

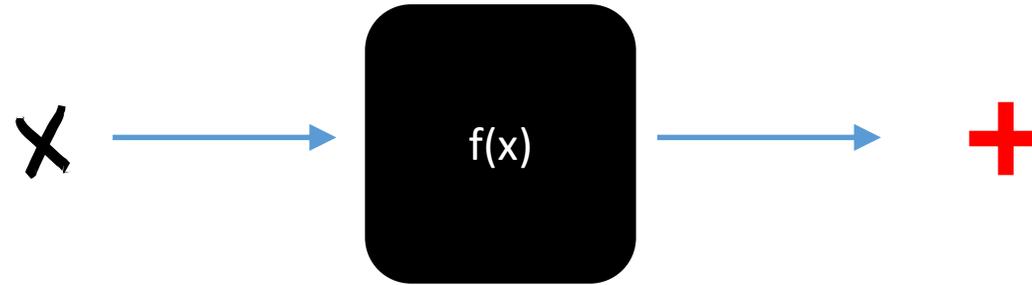


# QA Systems are brittle

- Our goals are to provide automated tools
  - For both **oversensitivity** and **overstability**
  - Can we figure these out **automatically**, with minimal human time?
  - Can we try to **rationalize/explain** predictions? analyze the mistakes?
- Hopefully, they help design choices for:
  - Data gathering and annotations
  - Model structure and training
  - Evaluation pipelines

# Being Model-Agnostic...

Ignore the internal structure

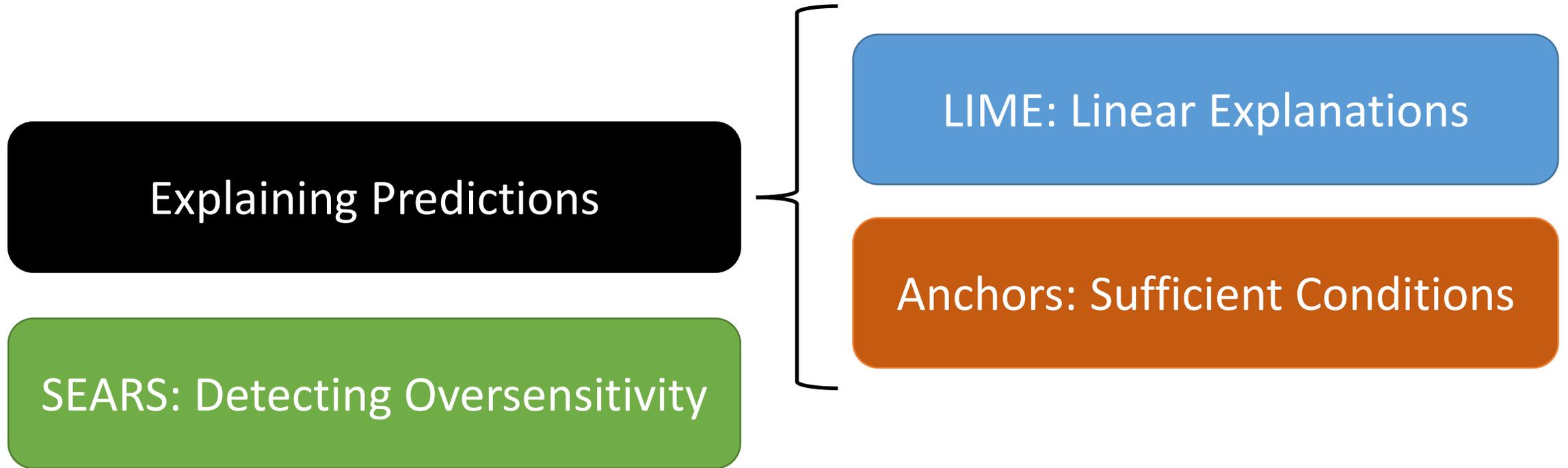


Not restricted to differentiable modules

Practically easy: not tied to PyTorch, Tflow, etc.

Study models that you don't have access to!

# Talk Overview



# Talk Overview

**Explaining Predictions**

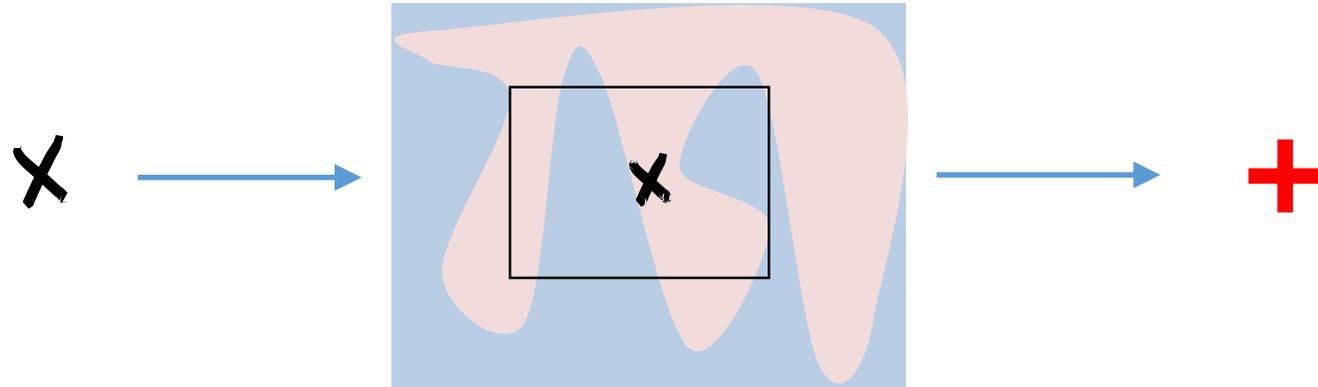
SEARS: Detecting Oversensitivity

LIME: Linear Explanations

Anchors: Sufficient Conditions

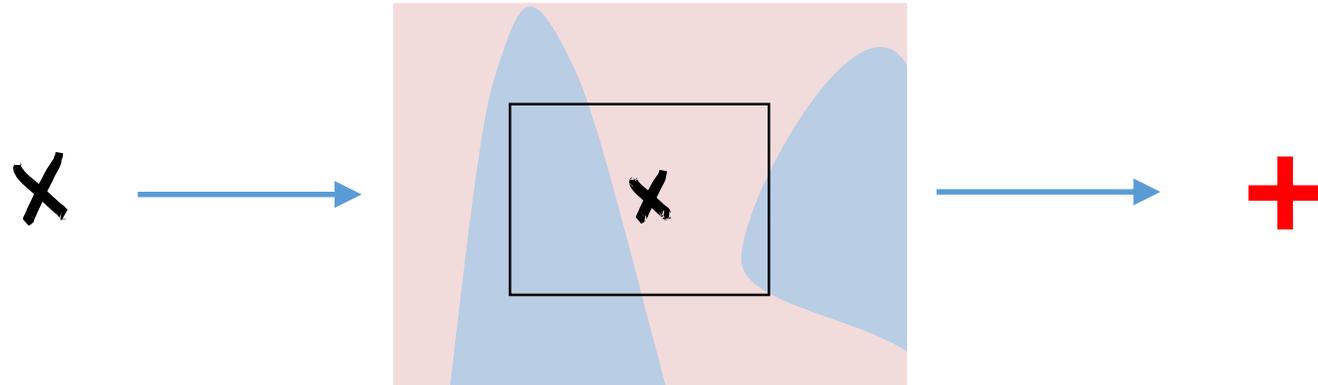
# Being Local...

“Global” explanation is too complicated



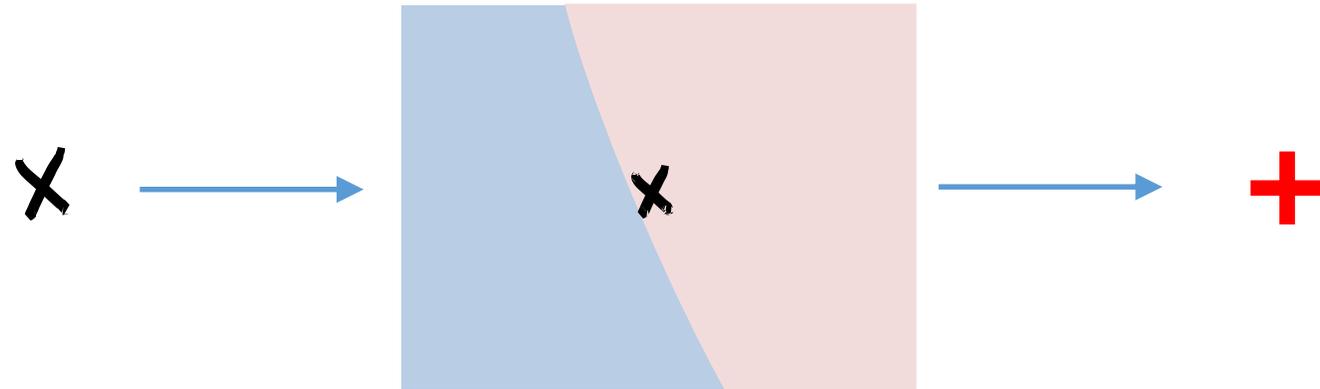
# Being Local...

“Global” explanation is too complicated



# Being Local...

“Global” explanation is too complicated



Describe the locally-accurate behavior,  
using interpretable representations

# Talk Overview

KDD 2016

Explaining Predictions

SEARS: Detecting Oversensitivity

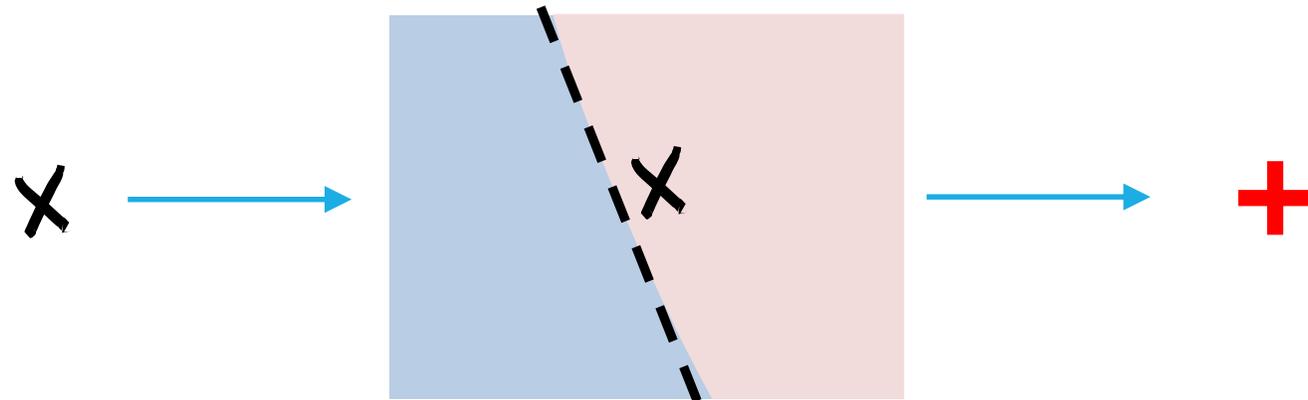
LIME: Linear Explanations

Anchors: Sufficient Conditions

# LIME: Sparse, Linear Explanations

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Identify the important words, and present their relative importance



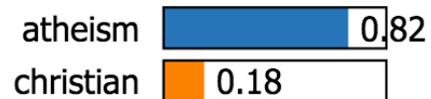
# What an explanation looks like

From: Keith Richards  
Subject: Christianity is the answer  
NTTP-Posting-Host: x.x.com

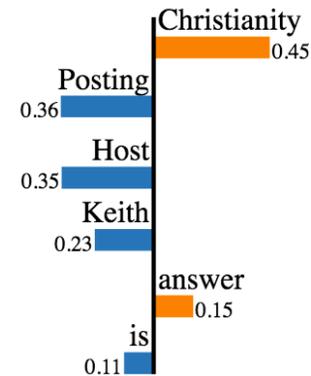
I think Christianity is the one true religion.  
If you'd like to know more, send me a note



Prediction probabilities



atheism christian



# LIME on VisualQA



What type of road sign is shown?

> STOP.

LIME

What type of road sign is shown?



# LIME on SQuAD

The biggest city on the river Rhine is Cologne, Germany with a population of more than 1,050,000 people.  
It is the second-longest river in Central and Western Europe (after the Danube), at about 1,230 km (760 mi)

What is the longest river in Central and Western Europe?

the Danube

LIME



What is the longest river in Central and Western Europe?

# LIME on SQuAD

The biggest city on the river Rhine is Cologne, Germany with a population of more than 1,050,000 people.  
It is the second-longest river in Central and Western Europe (after the Danube), at about 1,230 km (760 mi)

What is the second longest river in Central and Western Europe?



LIME



What is the second longest river in Central and Western Europe?

# Limitations of LIME

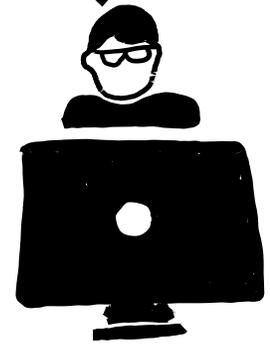
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Gain understanding of *local* behavior, but very little generalization...

The biggest city on the river Rhine is Cologne, Germany with a population of more than 1,050,000 people. It is **the second-longest river** in Central and Western Europe (after the Danube), at about 1,230 km (760 mi)

Which is the second longest river in Germany's part of Europe?

Unless they run it, the users have little idea of what the answer will be



# Talk Overview

Explaining Predictions

SEARS: Detecting Oversensitivity

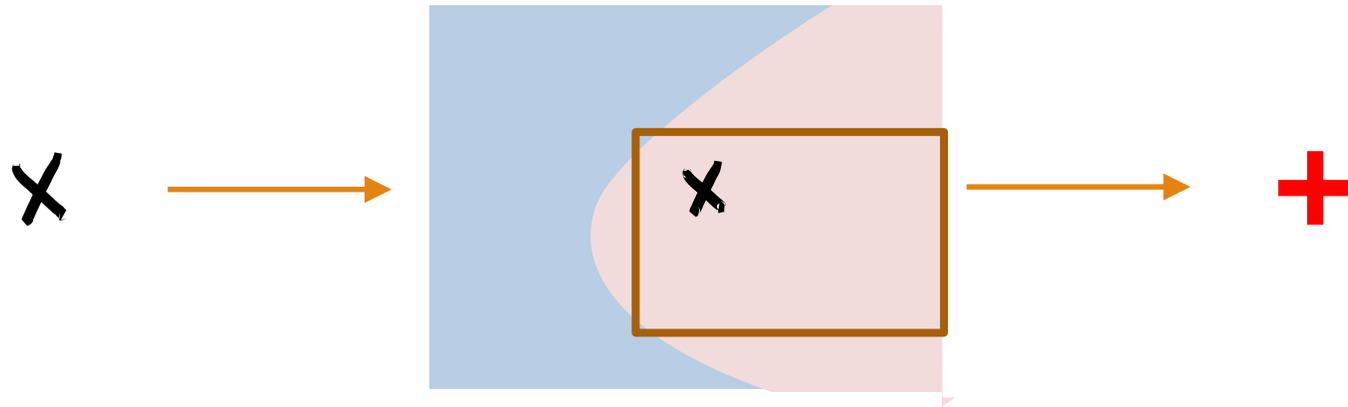
LIME: Linear Explanations

**Anchors: Sufficient Conditions**

AAAI 2018

# Anchors: Sufficient Conditions

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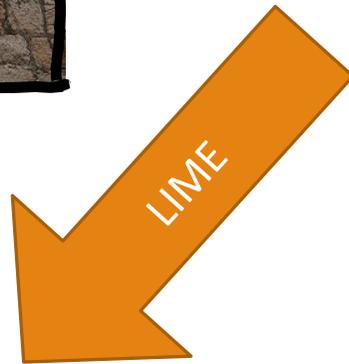


Identify the conditions under which the classifier has the same prediction

# Anchors on VisualQA



What type of road sign is shown?



What type of road sign is shown?

What type of road sign is shown?

If question starts with *What* (and is similarly structured) the prediction will be **STOP**

96.8%

# Anchors on Visual QA

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Anchor

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**What** is the mustache made of?    banana

---

---

How **many** bananas are in the picture?    2

---

# Anchors on Visual QA

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## Anchor

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<b>What</b> is the mustache made of?	banana
--------------------------------------	--------

---

<b>What</b> is the ground made of ?	banana
<b>What</b> is the bed made of ?	banana
<b>What</b> is this mustache ?	banana
<b>What</b> is the man made of?	banana
<b>What</b> is the picture of ?	banana

---

How <b>many</b> bananas are in the picture?	2
---	---

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How <b>many</b> are in the picture?	2
<b>many</b> animals the picture ?	2
How <b>many</b> people are in the picture ?	2
How <b>many</b> zebras are in the picture ?	2
How <b>many</b> planes are on the picture ?	2

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# Anchors on SQuAD

The biggest city on the river Rhine is Cologne, Germany with a population of more than 1,050,000 people.  
It is the second-longest river in Central and Western Europe (after the Danube), at about 1,230 km (760 mi)

What is the longest river in Central and Western Europe?

> the Danube



LIME

Anchor

What is the longest river in Central and Western Europe?

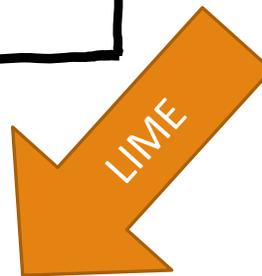
What is the longest river in Central and Western Europe?

96.5%

# Anchors on SQuAD

The biggest city on the river Rhine is Cologne, Germany with a population of more than 1,050,000 people.  
It is the second-longest river in Central and Western Europe (after the Danube), at about 1,230 km (760 mi)

What is the second longest river in Central and Western Europe?



What is the second longest river in Central and Western Europe?

What is the second longest river in Central and Western Europe?

# User study on VisualQA

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Show humans predictions + explanations

Ask them to predict what the model will do in new instances (only if confident)

## No explanations

Which is the longest river ?

Danube

Which is second longest river?

Danube

Rhine

,"I don't know"

## LIME

Which is the longest river ?

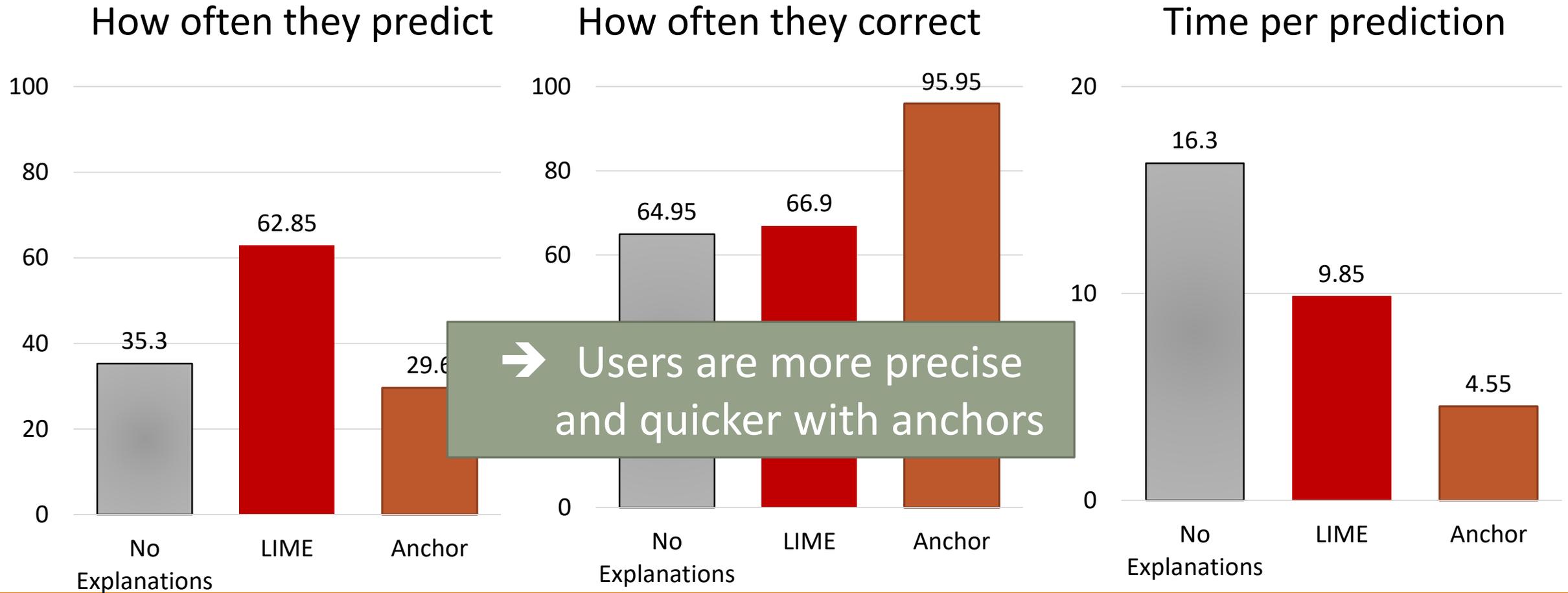
Danube

## Anchor

Anchor: "longest river" →

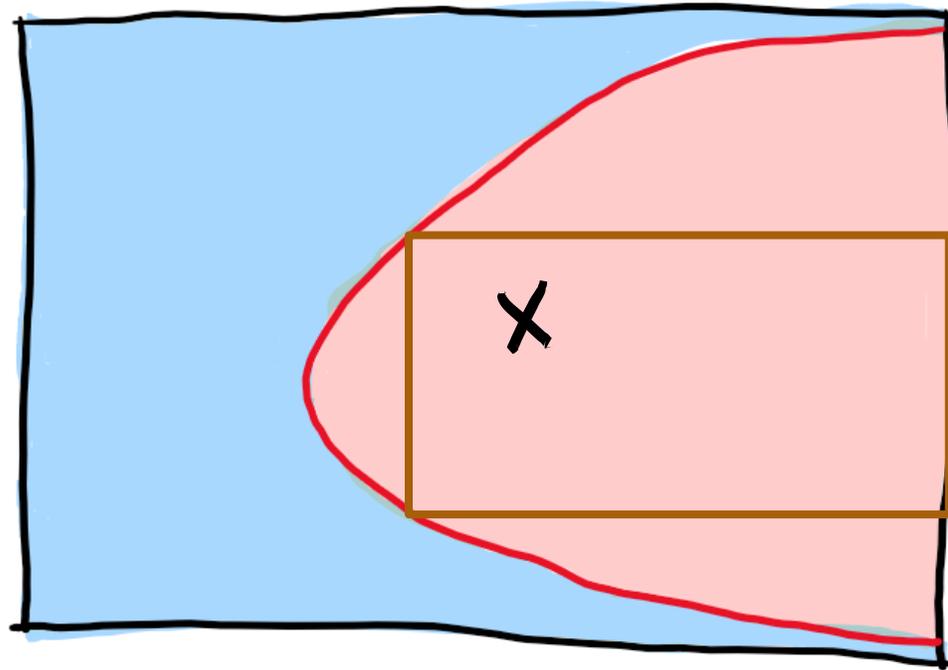
Danube

# Summary of VisualQA Results



# Anchors: Tools for Overstability

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What about Over-sensitivity?

# Talk Overview

Explaining predictions

SEARS: Detecting Oversensitivity

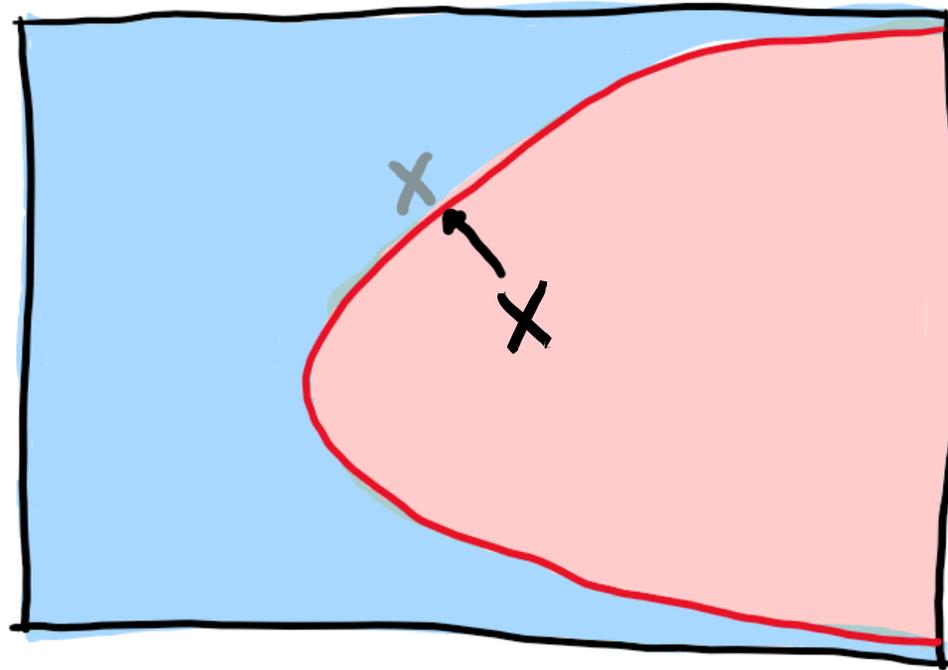
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ACL 2018

# Oversensitivity: Adversarial Examples

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Find closest example with different prediction

But **unlikely** in the real world (except for attacks)

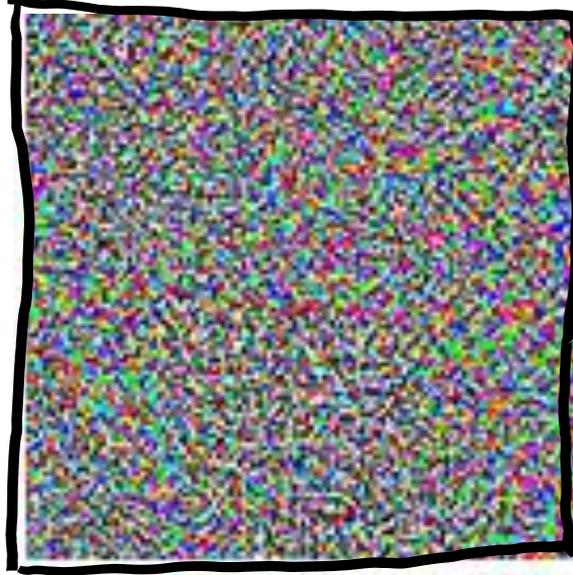
## Oversensitivity in images



“panda”

57.7% confidence

+  $\epsilon$



=



“gibbon”

99.3% confidence

Adversaries are indistinguishable to humans...

# What about text?



What type of road sign is shown?



What type of road sign is shown?



Perceptible by humans, unlikely in real world

# What about text?



What type of road sign is shown?



What type of road sign is **NOT** shown?



A single word changes too much!

# Semantics matter



What type of road sign is shown?

> STOP.

~~What~~ <sup>Which</sup> type of road sign is shown?

> Do not Enter.



Bug, and likely in the real world

# Semantics matter

The biggest city on **the river Rhine** is Cologne, Germany with a population of more than 1,050,000 people.  
**It is the second-longest river** in Central and Western Europe (after the Danube), **at about 1,230** km (760 mi)

How long is the Rhine?

> 1230km

How long is the Rhine??

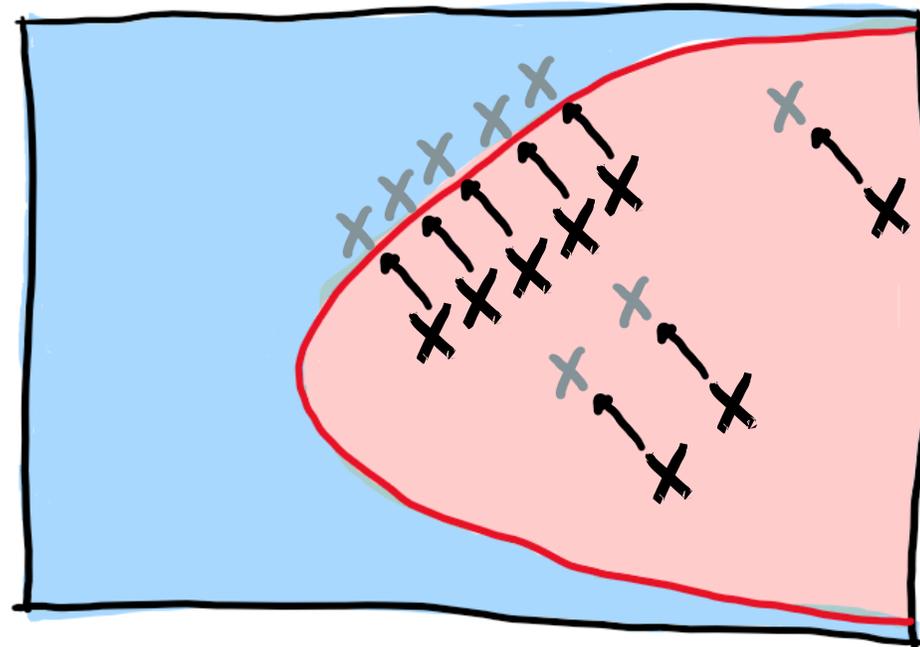
> More than 1,050,000



Not all changes are the same: meaning should be same

# Characterize via Rules

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Find rule that generates many adversaries

# Characterizing via Rules



What <sup>NOUN</sup>[type] of road sign is shown?

> STOP.

Which <sup>NOUN</sup>~~What~~[type] of road sign is shown?

> Do not Enter.



Rule (What NOUN  Which NOUN) - flips 3.9% of examples

# Characterizing via Rules

The biggest city on the river Rhine is Cologne, Germany with a population of more than 1,050,000 people. It is the second-longest river in Central and Western Europe (after the Danube), at about 1,230 km (760 mi)

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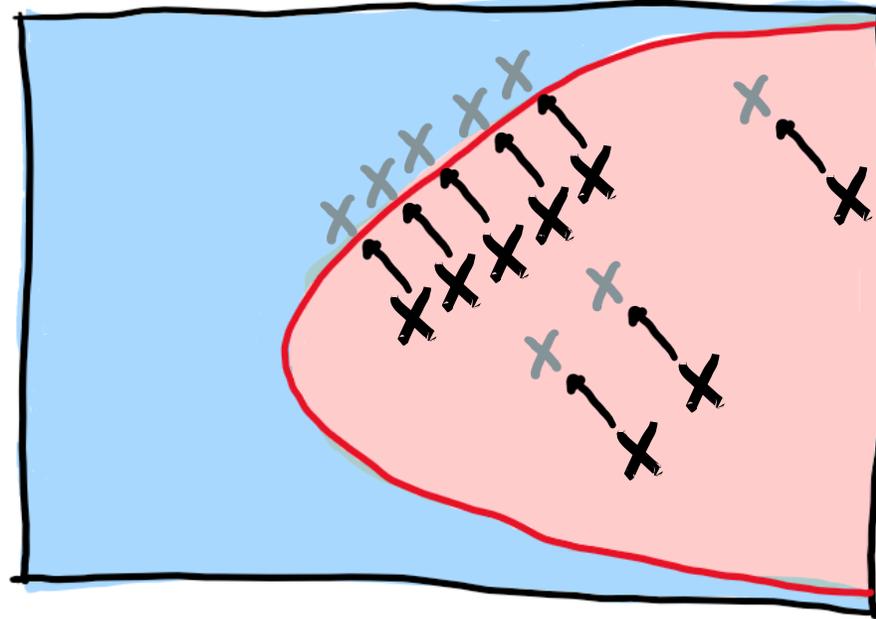
> More than 1,050,000



Rule ( ? → ?? ) - flips 3% of examples

# SEARS: Adversarial Rules

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Rules are global and actionable,  
more interesting than individual adversaries

# SEARS Examples: VisualQA

SEAR	Questions / SEAs	f(x)	Flips
WP VBZ → <b>WP's</b>	<del>What has</del> <b>What's</b> been cut?	<del>Cake</del> <b>Pizza</b>	3.3%
What NOUN → <b>Which NOUN</b>	<del>What</del> <b>Which</b> kind of floor is it?	<del>Wood</del> <b>Marble</b>	3.9%
color → <b>colour</b>	What <del>color</del> <b>colour</b> is the tray?	<del>Pink</del> <b>Green</b>	2.2%
ADV is → <b>ADV's</b>	<del>Where is</del> <b>Where's</b> the jet?	<del>Sky</del> <b>Airport</b>	2.1%

Visual7a-Telling [Zhu et al 2016]

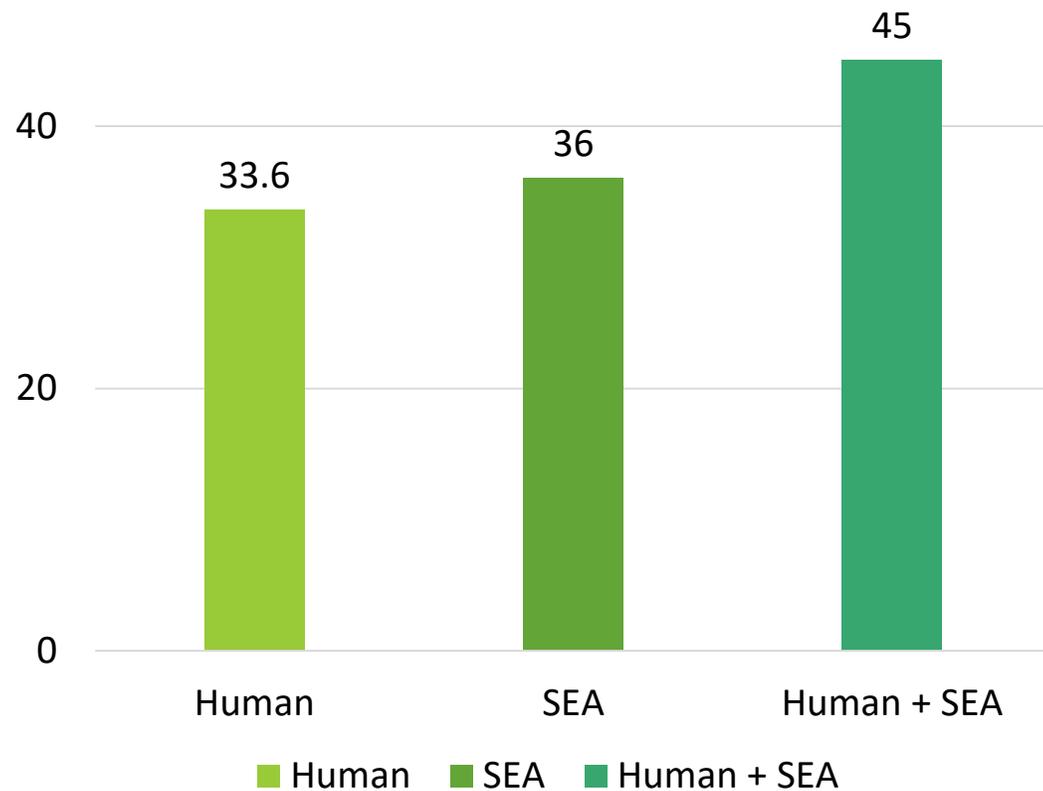
# SEARS Examples: SQuAD

SEAR	Questions / SEAs	f(x)	Flips
What VBZ → <b>What's</b>	<del>What is</del> <b>What's</b> the NASUWT?	<del>Trade union</del> <b>Teachers in Wales</b>	2%
What NOUN → <b>Which NOUN</b>	<del>What resource</del> <b>Which resource</b> was mined in the Newcastle area?	<del>coal</del> <b>wool</b>	1%
What VERB → <b>So what VERB</b>	<del>What was</del> <b>So what was</b> Ghandi's work called?	<del>Satyagraha</del> <b>Civil Disobedience</b>	2%
What VBD → <b>And what VBD</b>	<del>What was</del> <b>And what was</b> Kenneth Swezey's job?	<del>journalist</del> <b>sleep</b>	2%

BiDAF [Seo et al 2017]

# VQA User Study: Detecting adversaries

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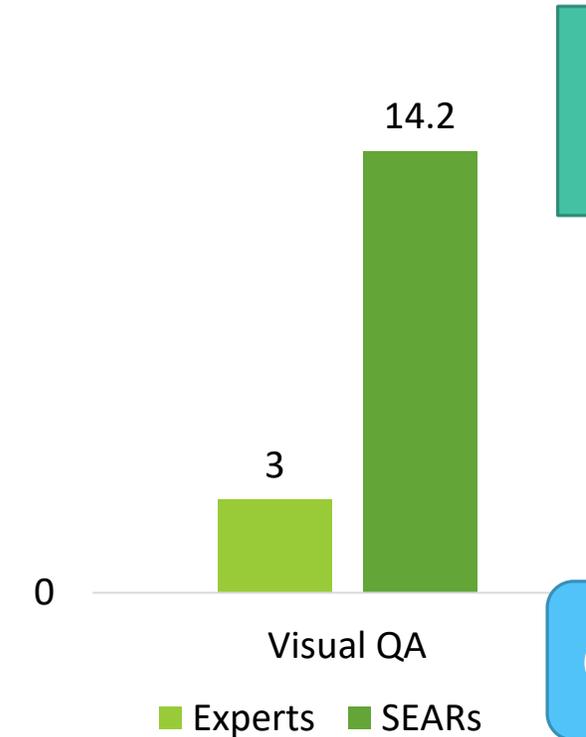
SEAs find adversaries as often as humans!

SEAs + Humans better than humans!

# VQA User study: Can experts find bugs?

% predictions flipped

20



SEARs are much better than expert-produced rules

Evaluating is much easier than finding them

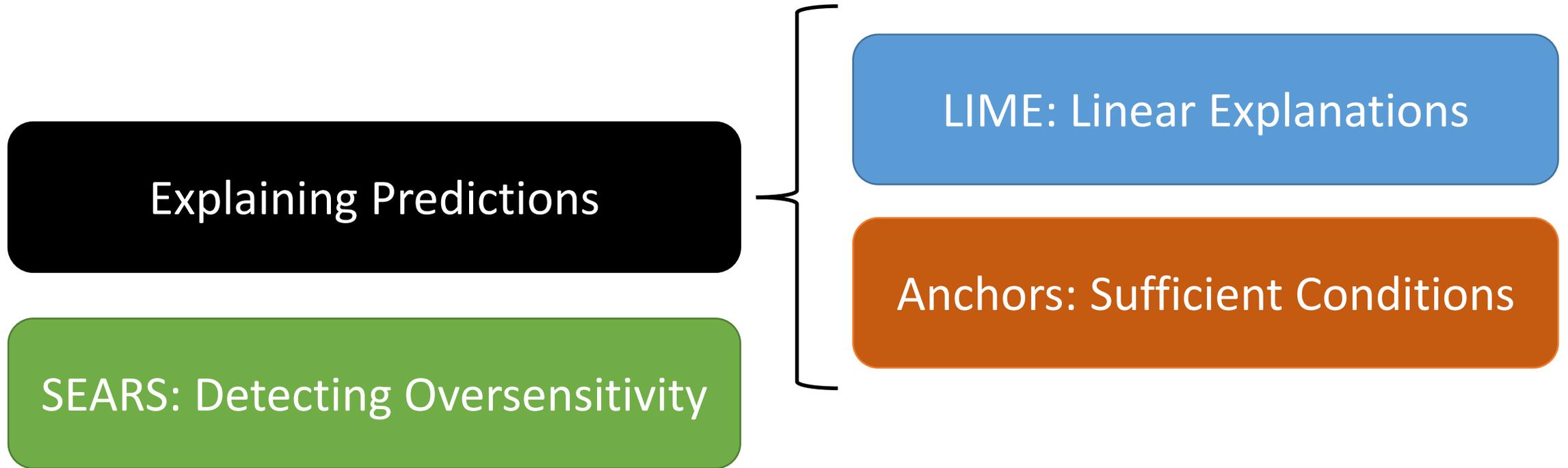
Closing the loop brings it down to 1.4%

Time (minutes)

20



# Talk Overview



# Why such tools can be useful

- Annotations and Task Definitions

- SQuAD 2.0: unanswerable questions
- VisualQA 2.0: questions with different answers

- Evaluation

- Create robust test set
- Include explanations/bugs as qualitative evaluation

- End to End QA may not be sufficient

- Salesforce's NLP Decathlon
- ELMO Representation: learn across domains, and fine-tune!

# Questioning Question Answering Answers

Work with Marco T. Ribeiro and Carlos Guestrin, University of Washington



# Thanks!

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sameersingh.org  
@sameer\_

Work with **Matt Gardner** and me

as part of

The Allen Institute for  
Artificial Intelligence  
in **Irvine, CA**



**All levels:** pre-docs, PhD interns, postdocs, and research scientists!